Terms & Conditions

Welcome to the official website of SelaQui International School. By accessing our website, enrolling your ward, or using our services (including online payments), you agree to abide by the following Terms and Conditions. Parents/Guardians are advised to read them carefully.

1. General Information

- 1.1 This website is owned and operated by SelaQui International School, Dehradun.
- 1.2 The terms "we", "us", and "our" refer to the school. The terms "you" and "your" refer to parents, guardians, and/or students.
- 1.3 The School reserves the right to amend these Terms at any time by posting updates on this page. Continued use of the site or services constitutes acceptance of any changes.

2. Admissions & Enrolment

- 2.1 Admission is subject to eligibility criteria, submission of required documents, and payment of prescribed fees.
- 2.2 Registration Fee and Admission Fee are non-refundable.
- 2.3 The School reserves the right to grant, defer, or cancel admission at its sole discretion.

3. Fees & Payments

- 3.1 Parents/Guardians agree to pay all fees including tuition, boarding, transport, and other applicable charges within the stipulated timelines.
- 3.2 Fees can be paid online (credit/debit cards, UPI, net banking, wallets) or offline (cheque/demand draft at the Accounts Office).
- 3.3 Late payments shall attract penalties as per school policy.
- 3.4 The School reserves the right to withhold report cards, certificates, or services in case of pending dues.

4. Boarding Rules & Student Conduct

- 4.1 Students must adhere to all hostel routines, regulations, and staff instructions.
- 4.2 Prohibited activities include:
 - Bullying, ragging, or harassment
 - Possession or use of alcohol, drugs, or tobacco
 - Weapons or hazardous items
- 4.3 Violations of conduct may result in disciplinary action, including suspension or expulsion without fee refund.

5. Attendance & Academics

- 5.1 Regular attendance in classes, activities, and examinations is mandatory.
- 5.2 Academic dishonesty (cheating, plagiarism, malpractice) will invite disciplinary action.
- 5.3 Participation in school programs, sports, and cultural activities may be compulsory.

6. Health & Medical Care

- 6.1 Parents must declare all pre-existing medical conditions of the student during admission.
- 6.2 The School provides basic healthcare through its in-house facilities.
- 6.3 Parents authorize the school to make decisions in the best interest of the child's health and safety.

7. Liability Disclaimer

- 7.1 Technical failures in online payment systems, the internet, or banking networks.
 - Unauthorized access to personal accounts outside school systems.
 - Loss of students' personal belongings.
- 7.2 Parents/Guardians are responsible for the accuracy of details provided during online payments.

8. Communication

- 8.1 Official communication will be shared via the school website, email, SMS, or circulars.
- 8.2 Parents must ensure their contact information is updated with the school.
- 8.3 Queries related to admissions, fees, or payments can be addressed to the Accounts Office.

9. Termination of Enrolment

- 9.1 The School reserves the right to suspend or terminate enrolment in case of:
 - Non-payment of fees
 - Serious misconduct or breach of the code of conduct
 - Suppression of important information at admission
- 9.2 No refunds will be processed in such cases.

10. Prohibited Uses

You agree not to use the SelaQui International School website or its content for:

- Any unlawful purpose or activity.
- Uploading harmful, false, or misleading information.

- Violating the intellectual property rights of the School or others.
- Harassing, abusing, defaming, or discriminating against any individual or community.
- Uploading viruses, malicious code, or interfering with the website's functionality and security.
- Collecting or misusing the personal information of others.
- Spamming, phishing, or engaging in fraudulent activities.

The School reserves the right to restrict or terminate website access for any violation of these conditions.

11. Governing Law & Jurisdiction

11.1 These Terms & Conditions are governed by the laws of India. 11.2 Any disputes will fall under the jurisdiction of the competent courts of Dehradun, Uttarakhand.

Refund Policy

- 1.1 Registration and Admission Fees are non-refundable.
- 1.2 Term fees, once paid, will not be refunded in case of withdrawal, absence, or expulsion.
- 1.3 Refunds will only be considered for:
 - Double/duplicate payments
 - Excess payments
 - Technical errors in transactions
- 1.4 Refunds, where applicable, will be processed within **7–15 working days** to the original mode of payment.

Privacy Policy

SelaQui International School ("we", "our", "us") is committed to protecting the privacy and security of the personal information of our students, parents/guardians, staff, and visitors to our website. This Privacy Policy explains how we collect, use, and safeguard your information.

1. Information We Collect

We may collect the following types of information:

- **Personal Details**: Student and parent/guardian names, contact information, date of birth, and address.
- Academic & Admission Data: Application forms, academic records, certificates, and supporting documents.

- **Financial Information**: Payment details such as transaction IDs, billing address, and bank/card details (processed securely via third-party gateways).
- Health Records: Relevant medical history for student care and emergency response.
- Website Data: IP address, browser type, and usage data when you visit our site.

2. How We Use the Information

We use the collected information for:

- Processing admissions, enrolment, and school administration.
- Managing boarding, academics, and student welfare services.
- Facilitating online payments of school fees.
- Communicating with parents/guardians about student progress, events, and school activities.
- Ensuring the health, safety, and wellbeing of students.
- Improving our website and services.

3. Data Sharing & Disclosure

- We do **not sell, rent, or trade** personal information to third parties.
- Data may be shared with:
 - Authorized service providers (e.g., payment gateway, IT support).
 - Regulatory authorities, if required by law.
- All third-party partners are required to maintain strict confidentiality and data security.

4. Data Security

- Reasonable physical, electronic, and managerial safeguards are implemented to protect data.
- However, no transmission over the Internet can be guaranteed 100% secure; you agree to use the website at your own risk.

5. Cookies & Website Usage

 Our website may use cookies to enhance user experience and track site performance. • Users may choose to disable cookies in their browser settings.

6. Rights of Parents & Guardians

Parents/Guardians have the right to:

- Request access to personal data shared with the School.
- Update or correct personal information.
- Withdraw consent for use of data (where applicable).

7. Changes to This Policy

We reserve the right to update or modify this Privacy Policy at any time. Any changes will be posted on this page with the date of the last update.

8. Contact Us

For queries or concerns regarding this Privacy Policy or data usage, please contact:

SelaQui International School

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admissions@selaqui.org

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